

# Coronavirus Scams Fraud Alert

2020



## New Mexico SENIOR MEDICARE PATROL WARNING!

### Beware of Offers to Test for Coronavirus (COVID-19)

Don't give your Medicare number to anyone over the phone or to door-to-door solicitors offering to test for the Coronavirus/COVID-19.

#### Beware of:

- » Scammers approaching residents of senior housing and assisted living facilities about "opportunities" for COVID-19 testing
- » Robocalls about "special virus kits" and asking for your Medicare number to send a "free" test
- » Emails offering COVID-19 testing services that can be ordered through a telehealth provider

**1-800-432-2080**

For additional information on healthcare fraud, visit [www.nmaging.state.nm.us](http://www.nmaging.state.nm.us)



**Find additional details on this fraud alert on the reverse side.**

# Coronavirus Scams

The Senior Medicare Patrol recommends that Medicare beneficiaries:

- » **Contact your own doctor** if you are experiencing potential symptoms of the Coronavirus disease or COVID-19 and need testing.
- » **Do not give out your Medicare number**, Social Security number, or personal information in response to unsolicited calls, texts, emails, home visits, or booths at health fairs and other public venues. If your personal information is compromised, it may be used in other fraud schemes as well.
- » **Be suspicious of robocalls** or anyone going door-to-door to offer free Coronavirus or COVID-19 testing, supplies, or treatments. These are scams.
- » **Carefully review your Medicare Summary Notice (MSN)** or Explanation of Benefits (EOB), looking for errors or claims for products or services that weren't received.
- » **Follow the instructions of your state or local government** for other actions you should be taking in response to COVID-19.
- » **Contact the New Mexico Senior Medicare Patrol (SMP) for help at 1-800-432-2080.**

We can help you **prevent, detect and report** healthcare fraud: If you come across any coronavirus scams or other healthcare scams, please contact the **New Mexico Senior Medicare Patrol (SMP)** at **1-800-432-2080**