

Help Someone In Need Today!

Volunteers are needed to help elderly and disabled people in your community by:

- Counseling them about Medicare concerns
- Advocating for seniors' rights
- Providing referrals for social services
- Educating the public about Medicare Fraud

There will be opportunities to

- Conduct outreach events
- Give presentations
- Help schedule outreach events
- Counsel beneficiaries in person or by phone



Assisting New Mexico's older adults, caregivers and adults with disabilities and their families through a telephonic, web-based, and community-based point of entry system.

NEW MEXICO ADRC PATHWAY TO INFORMATION:

Statewide coverage toll free number:
1-800-432-2080

Santa Fe number:
505-476-4846

TTY Line: 505-476-4937

By email: nm.adrc@state.nm.us
By webchat: www.nmaging.state.nm.us



NEW MEXICO
ADRC
AGING & DISABILITY
RESOURCE CENTER

Volunteers are Pillars of the community

VOLUNTEER TODAY!



Call Today!
Tel: 1-800-432-2080

State Health Insurance Assistance Program (SHIP)

Volunteer Talents

Senior Medicare Patrol (SMP)

The State Health Insurance Assistance Program, or SHIP, is a national program that offers one-on-one counseling and assistance to people with Medicare and their families.

As a SHIP volunteer, you will provide benefits counseling on Medicare, the Medicare prescription drug program and subsidy programs that help pay medicare premiums and lower deductibles. It's your chance to ensure that older New Mexicans receive accurate, unbiased information about health care options and other benefits. It does not sell, endorse or recommend and specific insurance or other health plans.

Volunteering with the New Mexico SHIP, you will provide invaluable services to your community by:

- Counseling beneficiaries through the Medicare enrollment process
- Connecting with seniors who have limited income to help them save money on health care costs
- Educating the community about health insurance issues

AND MUCH, MUCH MORE!

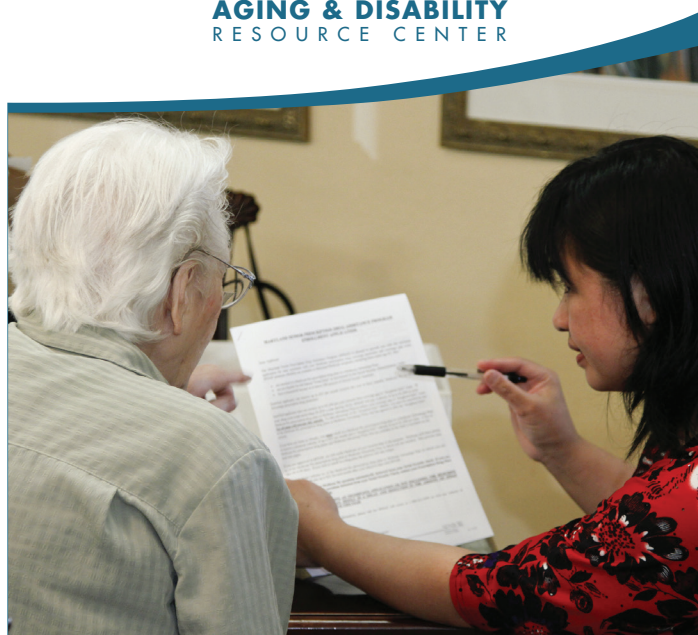
Volunteers are trained in the areas of Medicare insurance, benefits and fraud so they can provide information and assistance in evaluating the beneficiaries' needs.

Volunteers bring many backgrounds and experiences that enhance helping people in need. SHIP and SMP volunteers are likely to have

- Good communication and sensitivity
- Reliability and perseverance
- Willingness to help their community

Please call the Aging and Disability Resource Center to find out about volunteer opportunities in your area!

1-800-432-2080



As a Senior Medicare Patrol volunteer, you help Medicare Patrol (SMP) program help Medicare beneficiaries avoid, detect, and prevent health care fraud. In doing so, you protect older persons while helping preserve the integrity of the Medicare and Medicaid programs.

In this role, you empower seniors to prevent Medicare fraud and abuse through outreach and education.

Medicare fraud occurs when a provider is deliberately deceptive to gain unauthorized benefit. Medicare abuse occurs when providers supply services that are not medically necessary. The program's message to seniors is:

- PROTECT** Your personal medical information
- DETECT** Fraud and abuse
- REPORT** Suspected cases of fraud

Examples of Medicare fraud and abuse include: billing for services or supplies that were not provided, billing twice for the same service or item, ordering unnecessary lab tests or sending mailers that offer something "free" for Medicare.